

## PORTAL TROUBLE SHOOTING GUIDE

<p><b>HOW TO LOG IN TUTORIAL:</b></p>	<p>Link to log in on The Rise of the Digital CEO Portal: <a href="https://businessbydesign.vu.live/rise">https://businessbydesign.vu.live/rise</a> Please watch this video by clicking <a href="#">HERE</a>.</p>
<p><b>HAVE NOT RECEIVED THE LOGIN EMAIL:</b></p>	<p>Type in your email address at this link: <a href="https://businessbydesign.vu.live/rise">https://businessbydesign.vu.live/rise</a>. Please be sure to only click the Orange "continue" button one time. Wait approx 5 minutes and check your Spam folder to ensure the login link has not gone there. You can also search "VuLive" directly and the email should pop up.</p> <p><i>*Kindly note that we are currently encountering issues with certain email servers. Please try another email account or internet browser.</i></p> <p><i>*If you have not received an email after 30 minutes, please email <a href="mailto:customersuccess@jameswedmore.com">customersuccess@jameswedmore.com</a></i></p>
<p><b>HAVE NOT RECEIVED PASSWORD:</b></p>	<p>With the new platform, there are actually no usernames or passwords! How futuristic! Please search your email inbox for a login link from "VuLive". Be sure to also check your Spam folder!</p>
<p><b>HERE'S HOW TO UPGRADE TO VIP (AND GRAB ALL THE BONUSES!)</b></p>	<p>Once you are logged into the portal: <a href="https://businessbydesign.vu.live/rise">https://businessbydesign.vu.live/rise</a>, scroll down the main page and you can find an option to upgrade to VIP Experience and grab bonuses!</p> 
<p><b>LOOKING FOR THE LIVE LINK:</b></p>	<p>Once you are logged into the portal: <a href="https://businessbydesign.vu.live/rise">https://businessbydesign.vu.live/rise</a>, hover over to the lefthand side, click "Live"</p> 
<p><b>LOOKING FOR THE REPLAY:</b></p>	<p>Once you are logged into the portal (<a href="https://businessbydesign.vu.live/rise">https://businessbydesign.vu.live/rise</a>) hover over to the lefthand side, click "Replays", choose your replay.</p> <p><i>*Replay will be available 24 hours after the live training.</i></p> 
<p><b>HOW TO SWITCH FROM YOUR FIRST 100 LEADS TO THE RISE PORTAL:</b></p>	<p>Already have a portal for Your First 100 Leads? Here's how you can switch to The Rise Portal from inside Your First 100 Leads Portal! Go to the upper right corner where you will see a small arrow. Click on it and a drop down will occur to switch to The Rise Portal!</p> 
<p><b>404 ERROR:</b></p>	<p>Please be sure to use this link: <a href="https://businessbydesign.vu.live/rise">https://businessbydesign.vu.live/rise</a></p> 
<p><b>ANY OTHER QUESTIONS:</b></p>	<p>Please send an email to <a href="mailto:customersuccess@jameswedmore.com">customersuccess@jameswedmore.com</a></p>